

# InSTEP Training Courses Available for ALL EDHA Tenants

## Anti-Social Behaviour Workshop: A Tenant's Perspective

**Southampton,  
Wednesday 16  
September 2009**

This course is aimed at residents who want to increase their knowledge and awareness of the rights and responsibilities of landlords and tenants in relation to anti-social behaviour.

## Better Money Management

**London, Thursday  
24 September 2009**

Making good decisions about money is a challenge for anyone, whatever their income level. This course aims to provide simple and clear information, giving you the confidence you need to understand the basics of handling money well.

## Developing and Reviewing Resident Involvement Strategies

**Bristol, Thursday  
10 September 2009**

This course is aimed at residents who want to find out about how they can be involved as equal partners in developing and reviewing Resident Involvement Strategies that ensure the views of residents are at the heart of everything their landlord does.

# NEW InSTEP Regional Tenant Empowerment Conferences

**These tenant events** are an ideal opportunity for tenants who are already involved with their communities and for those who would like to find out more about how they can really make a difference. The events will motivate and encourage tenant participation through learning and networking with other tenants and residents.

**LONDON -  
Tuesday 8 September  
2009**

**NORTH WEST -  
Tuesday 29 September  
2009  
Manchester**

**EAST MIDLANDS -  
Tuesday 13 October 2009  
Nottingham**

**SOUTH WEST -  
Thursday 22 October  
2009, Exeter**

**WEST MIDLANDS -  
Thursday 12 November  
2009, Wolverhampton**

**EAST OF ENGLAND -  
Thursday 26 November  
2009, Cambridge**

**YORKSHIRE AND  
HUMBERSIDE -  
Thursday 25 February  
2010, Leeds**

**SOUTH EAST -  
Thursday 11 March 2010  
Brighton**

**NORTH EAST -  
Thursday 25 March 2010  
Newcastle**

**For further information on Information Service for Tenants: Empowerment  
& Participation visit [www.instepservices.co.uk](http://www.instepservices.co.uk)**

**If any EDHA residents would like to attend any of these training courses  
or conferences please contact Janette Whittle 01202 864283  
or e-mail: [janette.whittle@edha.co.uk](mailto:janette.whittle@edha.co.uk)**